

5-Star Insights

Achieve 5-Star in 2020

10-Part Webinar Series



This 10-part webinar series will focus on advancing results in the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing, and Quality Measures. You will gain insight into how the health inspection, staffing, quality measure, and overall rating is calculated.

Tips on how to analyze your data and develop an effective action plan to achieve 5-Star status will be emphasized, along with practical facility application of QAPI elements to drive your 5-Star Ratings.

Participants may register for each session individually or register for the full series at a discounted rate.

Recordings of live sessions are included with the full-series purchase (CE credit available for live sessions only).

What to Expect:

- Explain the three domains of the 5-Star Rating System.
- Describe how each component is calculated and the impact on the overall 5-Star Rating.
- Implement best practices for Five-Star improvement.

Target Audience:

Nursing Home Administrators, Director of Nursing, Nursing Leadership, Facility Department Managers, RAI Coordinator, QA, Social Services. Intermediate instructional level.

Presenter:

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services, Proactive Medical Review
Shelly Maffia is a registered nurse and nursing home administrator with more than 15 years of experience serving in long term care leadership and consulting positions, including positions as director of nursing, administrator, and corporate nurse consultant and training positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long term care profession.

Contact Hours:

Nursing Home Administrators – Each live webinar is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators for 1.25 contact hours. No partial credit allowed. Retain certificate for four years.

Iowa Board of Nursing Provider #67 – 1.25 contact hours for each live webinar. Providership regulations do not allow for partial credit to be given for any portion of this program. Retain certificate for four years.

For other long term support and service provider professionals not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios and number of hours earned. If you require information for this purpose, please contact Amy Huisman in advance for assistance.

www.LeadingAgelowa.org/5Star

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What to Expect Each Month:

The 3rd Tuesday of each month: 1:00 p.m. – 2:15 p.m. CST



March 17, 2020

[Developing a 5-Star Work Plan](#)

April 21, 2020

[5-Star QMs: Increased ADL Help, Ability to Move Worsened & Improvement in Function](#)

May 19, 2020

[5-Star QMs: Pressure Ulcers](#)

June 16, 2020

[5-Star QMs: Catheter, UTI](#)

July 21, 2020

[5-Star QMs: Falls with Major Injury](#)

August 18, 2020

[5-Star QMs: Antipsychotic Use](#)

September 15, 2020

[5-Star QMs: Re-Hospitalizations, ER Visits, Successful Return to Community](#)

October 20, 2020

[5-Star Health Inspections: Top Citations & How to Avoid Them - Part 1](#)

November 17, 2020

[5-Star Health Inspections: Top Citations & How to Avoid Them - Part 2](#)

December 15, 2020

[5-Star Staffing Rating](#)

Registration Fees (register at www.LeadingAgeIowa.org/5Star)

Individual Webinar

LeadingAge Iowa Member	\$70/Webinar
Prospective Member	\$130/Webinar

Individual webinar purchase does NOT include recording.

Full-Series Package

LeadingAge Iowa Member	\$500
Prospective Member	\$1,000

Recordings of live sessions are included with the full-series purchase only.

Cancellation & Refund Policy

No-shows will be billed. No refunds for failure to log-in at the time of the event. Substitutions welcome anytime via fax or email. A full refund will be given to all cancellations received 10 or more business days prior to the first program in this series. A \$75 administrative fee will be charged to all cancellations received six to nine business days prior to the first program in this series. No refunds will be given to cancellations received five or fewer business days prior to the first program in this series. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment in which case pre-registered participants will be notified and full refunds provided. All cancellations and substitution requests must be emailed to Amy Huisman (ahuisman@leadingageiowa.org) or faxed to 515-440-4631.