



Essentials of the LTC Director of Nursing Role Part 2

Sponsored by:



September 27, 2023 @ 1-4:15 p.m. CT

September 28, 2023 @ 1-4:15 p.m. CT

www.LeadingAgeIowa.org/DONSeries2

This event is scheduled in a virtual, live-streaming webinar format. To meet the regulatory and education requirements, participants must stay for the entire event to receive credit. Sign-in and sign-out times, as well as attentiveness, will be verified before credit is issued. Contact [Amy Huisman](#) for details or questions.

LeadingAge Iowa is pleased to announce a virtual series that will take place in three segments over the first half of 2023 that will aid in developing the Director of Nursing (DON) role in nursing homes. Elements of this series will focus on budgeting and quality assurance; survey processes and regulations; and human resources, customer service, and leadership.

Each segment of this series is designed to provide in-depth information and discussion on each topic without taking the series in a sequential order or taking all 3 sections of the series. By making each of the 3 segments standalone, you can better address succession planning by having individuals attend as their nurse leadership skills are identified. An additional section in this series will be launched on the events calendar in December.

Who Should Attend

LTC Administrators, Director of Nursing, Assistant Director of Nursing, and other nurse leaders. Appropriate for SNF providers.

Event Agenda

September 27, 2023 @ 1–2:15 p.m. CT

Introduction to the Survey Process

Vicki Worth, Department of Inspections and Appeals

The long-term care survey process can be very time-consuming and stressful for the Director of Nursing while the surveyors are on-site. This session will provide an overview of what to expect during the on-site survey, in an effort to prepare both mentally and physically.

- Identify key tasks that surveyors will complete during the on-site recertification survey.
- Understand the process for completing the CMS-802 and CMS-672 forms.
- Develop strategies for effective interview skills with long-term care surveyors.

September 27, 2023 @ 2:30–4:15 p.m. CT

MDS Overview, Regulations & Resident Centered Care Planning

Kellie Van Ree, LeadingAge Iowa

A key component of reimbursement, quality measures, and performance indicators is the Minimum Data Set (MDS). The Director of Nursing must have a basic understanding of the MDS process for quality assurance, performance improvement, and to be available as a resource to the MDS Coordinator.

- Differentiate between each MDS Item Set/Section including assessment reference periods.
- Identify where to locate information in the RAI manual as a reference to completing the MDS.
- Develop resident-centered care plans based on the MDS coding.

September 28, 2023 @ 1–4:15 p.m. CT (a 15-minute break will be scheduled during this session)

Regulations Relevant to the Nursing Department Part 1

Kellie Van Ree, LeadingAge Iowa

This session will include strategies for maintaining compliance regarding federal regulations with focus in the nursing department. The following sections from Appendix PP of the State Operations Manual (SOM) will be covered in-depth including regulatory language, developing strategies for strong prevention programs in accordance with interpretative guidance, and examples of non-compliance.

- Freedom from Abuse, Neglect, and Exploitation
- Quality of Life
- Resident's Rights
- Pharmacy Services
- Laboratory, Radiology and Other Diagnostic Services
- Dental Services
- Specialized Rehabilitative Services

In addition, Quality Assurance and Performance Improvement examples will be provided during discussion on each regulation.

- Review the regulations pertaining to the nursing department and resident care.
- Establish effective compliant programs to prevent resident harm and non-compliance.
- Discuss examples of non-compliance based on previous deficient practices as cited in Iowa.
- Develop quality assurance monitors to assure ongoing regulatory compliance.

Faculty

Kellie Van Ree, RN, LNHA, IP, Director of Clinical Services, LeadingAge Iowa, Urbandale

Kellie Van Ree started her career in long-term care as a dietary aide, working short shifts after school, later advancing to a certified nurses aide and a certified medication aide. In 2003, Kellie graduated from Kirkwood Community College, serving as an LPN, later returning to Kirkwood to complete her associates degree in applied science and successfully completed RN boards. In 2009, Kellie again returned to Bellevue University to complete her bachelors degree in long-term care administration. In addition to being a state surveyor for a short period of time, Kellie served in many positions throughout a long-term care continuum including a home health nurse, corporate consultant, director of nursing and administrator before becoming the director of clinical services with LeadingAge Iowa.

Vicki Worth, RN, BSBA, LTC Bureau Chief, Department of Inspections and Appeals, Des Moines

Vicki Worth started her health care career as a dietary aide in high school in 1993. After high school, she went on to receive a Bachelor of Science degree in Business Administration with a major in Marketing. Worth worked in advertising for many years then returned to the long-term care health care industry where she worked as a CNA, LPN, RN, and DON. Worth gained extensive experience in both management and clinical positions for skilled, intermediate, and dementia specific care units. She joined the Department of Inspection & Appeals in 2014 as a long-term care Health Facilities Surveyor conducting recertification and complaint surveys throughout Iowa. Worth promoted within DIA to a LTC Bureau Chief position in August 2020. She oversees surveyors who conduct the survey activities in long-term care facilities as well as overseeing surveyor training.

Responding to evaluations of the program offered earlier this year, 100% said that they would recommend this training to a colleague. Here are some of the comments received:

- ~ "Useful to have information directly from a surveyor on how they operate."
- ~ "Kellie always does an awesome job giving us education."
- ~ "Informational and useful. Presenter was knowledgeable of information."
- ~ "I like how they are broken up into sections. It lessens the brain drain that can happen when education sessions are too long."

Continuing Education Information

Iowa Board of Nursing Provider #67 – LeadingAge Iowa has been approved as a provider of continuing education for nurses by the Iowa Board of Nursing, Provider No. 67. Participants are eligible for 3.0 contact hours for the September 27 session and 3.0 contact hours for the September 28 session if they attend the entire session (as verified by your electronic virtual sign-in and sign-out times). Partial credit will not be granted. Evaluations for this event can be submitted to the Iowa Board of Nursing. Retain certificate for four years.

Nursing Home Administrators – Content is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators. Participants are eligible for 3.0 contact hours for the September 27 session and 3.0 contact hours for the September 28 session if they attend the entire session (as verified by your electronic virtual sign-in and sign-out times). Partial credit will not be granted.

For other long-term support and service provider professionals not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios, and number of hours earned. If you require information for this purpose, please contact [Amy Huisman](#) in advance for assistance.

Registration & Other Information

Register at www.LeadingAgeIowa.org/DONSeries2.

LAI Member	
Individual Rate	\$145
Group of 2 People from the Same Campus <i>This registration type allows for up to 2 people from the same campus to register for one flat fee! To register at this rate, you will need to select the Group Rate of 2 People on the online registration form and include the names and other demographic information requested.</i>	\$250 Best Value!
Prospective Member	
Individual Rate	\$300 New Improved Pricing – Refer to LAI Member Rate Above.

What's Included

Registration fee includes digital handouts; digital survey resources including a digital version of Appendix PP – Guidance to Surveyors for LTC Facilities provided by Briggs Healthcare; one connection to the virtual, live-streaming event; and CE credit/attendance certificate for one person. This event will NOT be recorded; therefore, a recording of this event is NOT included in the registration fee.

Cancellation/Refund Policy

Registration deadline for the series is September 25. No-shows will be billed. No refunds for failure to log-in at the time of the event. Substitutions welcome anytime via email. All cancellation and substitution requests must be emailed to Amy Huisman (ahuisman@LeadingAgeIowa.org). A full refund will be given to all cancellations received 10 or more business days prior to the program. A \$25 administrative fee will be charged to all cancellations received six to nine business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided.

Split/Share Policy

Splitting or sharing a registration is not permitted. Registrations are to be used by the same person for the entire program even if the person is able to attend only part of the program or conference.

Virtual Programs Code of Conduct

The world of virtual learning is changing how we interact with each other – and our goal is to create a positive, safe, and welcoming environment for all program participants. All are expected to abide by our Virtual Programs Code of Conduct. Go to www.LeadingAgelowa.org/VPCodeofConduct to view the LAI Virtual Programs Code of Conduct.

Photographs, Video & Intellectual Property

Registration and attendance at, or participation in, LeadingAge Iowa virtual meetings and other activities constitutes an agreement by the participant for LeadingAge Iowa to use and distribute (both now and in the future) the participant's image, voice or text in photographs, videotapes, electronic reproductions and audiotapes of such events/activities. No personal video or audio recordings are allowed. Presentations, images and text chats are the intellectual property of the speaker, and participants are not permitted to record them or share the images or text chats for personal or business use.

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