



## Essentials of the LTC Director of Nursing Role Part 2

Sponsored by:



March 29, 2023 • 1 – 4:15 p.m. CT  
March 30, 2023 • 1 – 4:15 p.m. CT

[www.LeadingAgeIowa.org/DONSeries2](http://www.LeadingAgeIowa.org/DONSeries2)

This event is scheduled in a virtual, live-streaming webinar format. To meet the regulatory and education requirements, participants must stay for the entire event to receive credit. Sign-in and sign-out times, as well as attentiveness, will be verified before credit is issued. Contact [Amy Huisman](#) for details or questions.

LeadingAge Iowa is pleased to announce a virtual series that will take place in three segments over the first half of 2023 that will aid in developing the Director of Nursing (DON) role in nursing homes. Elements of this series will focus on budgeting and quality assurance; survey processes and regulations; and human resources, customer service, and leadership.

Each segment of this series is designed to provide in-depth information and discussion on each topic without taking the series in a sequential order or taking all 3 sections of the series. By making each of the 3 segments standalone, you can better address succession planning by having individuals attend as their nurse leadership skills are identified. An additional section in this series will be added to the events calendar in June.

### Who Should Attend

LTC Administrators, Director of Nursing, Assistant Director of Nursing, and other nurse leaders. Appropriate for SNF providers.

### Event Agenda

#### **March 29, 2023**

**1 – 2:15 p.m. CT**

#### **Introduction to the Survey Process**

*Vicki Worth, RN, BSBA, LTC Bureau Chief, Department of Inspections and Appeals, Des Moines*

The long-term care survey process can be very time-consuming and stressful for the Director of Nursing while the surveyors are on-site. This session will provide an overview of what to expect during the on-site survey, in an effort to prepare both mentally and physically.

- Identify key tasks that surveyors will complete during the on-site recertification survey.
- Understand the process for completing the CMS-802 and CMS-672 forms.
- Develop strategies for effective interview skills with long-term care surveyors.

**2:30 – 4:15 p.m. CT**

#### **MDS Overview, Regulations & Resident Centered Care Planning**

*Kellie Van Ree, RN, LNHA, IP, Director of Clinical Services, LeadingAge Iowa, Urbandale*

A key component of reimbursement, quality measures, and performance indicators is the Minimum Data Set (MDS). The Director of Nursing must have a basic understanding of the MDS process for quality assurance, performance improvement, and to be available as a resource to the MDS Coordinator.

- Differentiate between each MDS Item Set/Section including assessment reference periods.
- Identify where to locate information in the RAI manual as a reference to completing the MDS.
- Develop resident-centered care plans based on the MDS coding.

## **March 30, 2023**

**1 – 4:15 p.m. CT** (a 15-minute break will be scheduled during this session)

### **Regulations Relevant to the Nursing Department Part 1**

*Kellie Van Ree, RN, LNHA, IP, Director of Clinical Services, LeadingAge Iowa, Urbandale*

This session will include strategies for maintaining compliance regarding federal regulations with focus in the nursing department. The following sections from Appendix PP of the State Operations Manual (SOM) will be covered in-depth including regulatory language, developing strategies for strong prevention programs in accordance with interpretative guidance, and examples of non-compliance.

- Freedom from Abuse, Neglect, and Exploitation
- Quality of Life
- Resident's Rights
- Pharmacy Services
- Laboratory, Radiology and Other Diagnostic Services
- Dental Services
- Specialized Rehabilitative Services

In addition, Quality Assurance and Performance Improvement examples will be provided during discussion on each regulation.

- Review the regulations pertaining to the nursing department and resident care.
- Establish effective compliant programs to prevent resident harm and non-compliance.
- Discuss examples of non-compliance based on previous deficient practices as cited in Iowa.
- Develop quality assurance monitors to assure ongoing regulatory compliance.

#### **Faculty:**

***Kellie Van Ree, RN, LNHA, IP, Director of Clinical Services, LeadingAge Iowa, Urbandale***

*Kellie Van Ree started her career in long-term care as a dietary aide, working short shifts after school, later advancing to a certified nurses aide and a certified medication aide. In 2003, Kellie graduated from Kirkwood Community College, serving as an LPN, later returning to Kirkwood to complete her associates degree in applied science and successfully completed RN boards. In 2009, Kellie again returned to Bellevue University to complete her bachelors degree in long-term care administration. In addition to being a state surveyor for a short period of time, Kellie served in many positions throughout a long-term care continuum including a home health nurse, corporate consultant, director of nursing and administrator before becoming the director of clinical services with LeadingAge Iowa.*

***Vicki Worth, RN, BSBA, LTC Bureau Chief, Department of Inspections and Appeals, Des Moines***

*Vicki Worth started her health care career as a dietary aide in high school in 1993. After high school, she went on to receive a Bachelor of Science degree in Business Administration with a major in Marketing. Worth worked in advertising for many years then returned to the long-term care health care industry where she worked as a CNA, LPN, RN, and DON. Worth gained extensive experience in both management and clinical positions for skilled, intermediate, and dementia specific care units. She joined the Department of Inspection & Appeals in 2014 as a long-term care Health Facilities Surveyor conducting recertification and complaint surveys throughout Iowa. Worth promoted within DIA to a LTC Bureau Chief position in August 2020. She oversees surveyors who conduct the survey activities in long-term care facilities as well as overseeing surveyor training.*

### ***What Do People Say about the Part 1 of the Essentials of the LTC Director of Nursing Role***

Attendees have raved about the first segment in this series the following are just some of the comments:

*"I appreciated that the speakers changed course as needed based upon the audience. It was nice to hear them modify the plan in real time to ensure that the content was as meaningful as possible."*

*"I took so many notes so I can follow up as a new DON."*

*"I liked that we could have open dialogue and share experiences/questions/ideas."*

*"Very knowledgeable presentation."*

*"Great information."*

*"The presenters were very knowledgeable and easy to talk to."*

*"Appreciate the advice and multiple responses to topic."*

*"I liked how the presenters described things in plain non complicated ways, easy to follow and understand and allowed us to ask questions without feeling inadequate."*

## Continuing Education Information

Iowa Board of Nursing Provider #67 – 3 contact hours for March 29 session and 3 contact hours for March 30 session. Providership regulations do not allow for partial credit to be given for any portion of this program. You must attend the entire session to receive credit. Retain certificate for four years.

Nursing Home Administrators – 3 contact hours for March 29 session and 3 contact hours for March 30 session. This session is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators. You must attend the entire session to receive credit. No partial credit allowed. Retain certificate for four years.

For other long-term support and service provider professionals not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios, and number of hours earned. If you require information for this purpose, please contact [Amy Huisman](#) in advance for assistance.

## Registration & Other Information

Register at [www.LeadingAgeIowa.org/DONSeries2](http://www.LeadingAgeIowa.org/DONSeries2).

<b>LAI Member</b>	
Individual Rate	\$145
Group of 2 People from the Same Campus <i>This registration type allows for up to 2 people from the same campus to register for one flat fee! To register at this rate, you will need to select the Group Rate of 2 People on the online registration form and include the names and other demographic information requested.</i>	\$250 <b>Best Value!</b>
<b>Prospective Member</b>	
Individual Rate	\$300

### What's Included

Registration fee includes digital handout; digital survey resources including a digital version of Appendix PP – Guidance to Surveyors for LTC Facilities provided by Briggs Healthcare; one connection to the virtual, live-streaming event; and instructions for receiving CE credit/attendance certificate for one person. This event will NOT be recorded; therefore, a recording of this event is NOT included in the registration fee.

### Handouts

All handouts will be available digitally.

### Cancellation/Refund Policy

Registration deadline for the series is March 27, 2023. No-shows will be billed. No refunds for failure to log-in at the time of the event. Substitutions welcome anytime via email. All cancellation and substitution requests must be emailed to Amy Huisman ([ahuisman@LeadingAgeIowa.org](mailto:ahuisman@LeadingAgeIowa.org)). A full refund will be given to all cancellations received 10 or more business days prior to the program. A \$25 administrative fee will be charged to all cancellations received six to nine business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided.

### Split/Share Policy

Splitting or sharing a registration is not permitted. Registrations are to be used by the same person for the entire program even if the person is able to attend only part of the program or conference.

### Virtual Programs Code of Conduct

The world of virtual learning is changing how we interact with each other – and our goal is to create a positive, safe, and welcoming environment for all program participants. All are expected to abide by our Virtual Programs Code of Conduct. Go to [www.LeadingAgeIowa.org/VPCodeofConduct](http://www.LeadingAgeIowa.org/VPCodeofConduct) to view the LAI Virtual Programs Code of Conduct.

## **Photographs, Video & Intellectual Property**

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## ***Upcoming Education***

March 9	Care Area Assessment (CAA) Review
May 3-4	Spring Conference & Solutions Expo, Altoona
May 24-26	Navigating MDS 3.0 Webinar Series
June 28-29	Essentials of the LTC Director of Nursing Role Part 3
Aug. 2-4	Navigating MDS 3.0 Webinar Series
Sept. 13-14	Fall Leadership Conference & Solutions Expo, Cedar Rapids
Nov. 15-17	Navigating MDS 3.0 Webinar Series
Dec. 7	Care Area Assessment (CAA) Review

*LeadingAge Iowa, 11001 Aurora Ave, Urbandale, IA 50322*

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