

# Enthusiasm from Day 1: The First 90 Days Seminar

April 16, 2019

Copper Creek Events Center  
825 Copper Creek Drive, Pleasant Hill



Sponsored by:



Orientation sets the tone for how team members will treat each other and those you serve. Is the experience an inspirational one that lives your company values or a day of signing mounds of paperwork and watching presentations that leave them with their head snoring on the table? Invigorate your orientation for new employees by tapping into the wisdom of leaders, residents and fellow team members. Learn the top ten must do's for orientation to illustrate your organizational culture being lived!

## Learning Objectives

By the completion of the seminar, attendees will:

- Champion the creation of magical moments for new employees.
- Incorporate the top ten must do's in your employee orientation.
- Score your current practices and learn simple steps you can take for creating a better orientation experience.

## who should attend?

Anyone who hires, or is involved in the hiring process, including leaders, department directors, and managers.

## program agenda

8:30 a.m. - 9:00 a.m.

Registration/Check-In

9:00 a.m. - 4:15 p.m.

Program

*\*A 15-minute break will be scheduled during the morning and afternoon session along with a lunch break.*

## faculty



**Denise Boudreau-Scott** is President of Drive, which helps aging services organizations improve the resident and staff experience, and the bottom-line, through more engaged leaders and employees. A former nursing home and assisted living administrator, Denise co-founded and is chairperson of the New Jersey Alliance for Culture Change, a member of NAB's Nursing Home Exam Writing Committee, and a former board member of the Pioneer Network. She serves as an industry scholar for Cornell University's Institute for Healthy Futures. Denise received her bachelor of science in gerontology from the University of Scranton and her master in health administration from Cornell University where she serves as a student mentor. She is proud to share that she started off her career as a dietary aide and nursing assistant.

# registration information

Register at [www.leadingageiowa.org](http://www.leadingageiowa.org) or contact Dawn Balder at 515-440-4630 or [dbalder@leadingageiowa.org](mailto:dbalder@leadingageiowa.org).

Registration Rate	\$175 per person
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Rate if Organization Registered for Entire Workforce Series Package	\$100 per person
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Go to [www.LeadingAgeIowa.org/WorkforceSeries](http://www.LeadingAgeIowa.org/WorkforceSeries) to review other education opportunities for workforce solutions.

Registration fees include handouts; continental breakfast, lunch and refreshment break; and CE/attendance certificate.

## refund policy

The online registration deadline is April 12, 2019. Any phone or onsite registrations after April 12 will incur an additional \$25 processing fee. No-shows will be billed. Substitutions welcome anytime via fax or email. A full refund will be given to all cancellations received 10 or more business days prior to the first day of the program. A \$50 administrative fee will be charged to all cancellations received six to nine business days prior to the first day of the program. No refunds will be given to cancellations received five or fewer business days prior to the event. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the first day of the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided. All cancellation and substitution requests must be sent to Amy Huisman ([ahuisman@leadingageiowa.org](mailto:ahuisman@leadingageiowa.org)).

## location and lodging

This seminar will be held at the Copper Creek Events Center location at 4825 Copper Creek Drive, Pleasant Hill, IA 50327. A room block has been setup at the following hotels that are nearby with a cutoff of April 1, 2019

Sleep Inn & Suites Pleasant Hill - Des Moines  
5850 Morning Star Court, Pleasant Hill, IA 50327  
515-299-9922 Rate: \$79/night  
Group Code: HU47K5

The Meadows  
1 Prairie Meadows Dr., Altoona, IA 50009  
00.325.9015 Rate: \$119/night  
Group Code: 04152019LEA

## continuing education credit

**Iowa Board of Nursing Provider #67** – 6 contact hours. Providership regulations do not allow for partial credit to be given for any portion of this program. Retain certificate for four years.

**Nursing Home Administrators** – 6 contact hours. This program is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators. No partial credit allowed. If audited, you will be asked to provide your certificate of attendance and program material. Retain certificate for four years.

**Assisted Living Recertification** - 6 contact hours towards continuing education for maintaining Assisted Living Leadership Certification.

**For other long term support and service provider professional not listed above:** Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios and number of hours earned. If you require information for this purpose, please contact Amy Huisman in advance for assistance.



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515-440-4630 or [www.LeadingAgeIowa.org](http://www.LeadingAgeIowa.org)