



REGULATORY BOOT CAMP

~~April 8-10, 2020~~ **October 6-8, 2020**

Sponsored by: **BRIGGS**
Healthcare®

Location: Copper Creek Golf Club & Events Center
4825 Copper Creek Drive, Pleasant Hill, IA 50327

PROGRAM DESCRIPTION

The purpose of this three-day course is to take a deep dive into the relationship of external regulatory expectations and standards of practice from the operational lens of the clinical leader. Key roles, such as the director of nursing (DON), assistant DON, unit/nurse manager, quality improvement nurse, and the like are very complex and provide administrative leadership on many levels including but not limited to: staffing and employee development, provisions of care, regulatory compliance, and establishing and maintaining standards of practice. During this course we will take an in-depth look at external regulations, survey management and compliance strategies, internal and external oversight, clinical communication, and how to leverage the RAI process in promoting regulatory compliance, financial stewardship, and most importantly resident care. Attendees will be provided a State Operations Manual (SOM) and Minimum Data Set (MDS) Item Set, along with a host of other regulatory references and course materials.

In addition, the Department of Inspections and Appeals (DIA) will talk about the self-reporting process to include Iowa specific (State) and Federal requirements, internal investigation tips and best practices for submitting documentation through DIA's online self-reporting portal, timing for DIA investigations, and additional tips and information about achieving past non-compliance when an incident occurs. DIA will also discuss the self-identification and correction form that is available to Iowa providers at survey time.

This course is designed for clinical leaders at all levels of SNF organizations, such as, DONs, ADONs, nurse managers, and quality improvement personnel and administrators who want to learn more about the complexity of daily clinical operations. LAI recognizes this is a power-packed course and is providing time each day for networking.

Program Objectives

- Discuss the relationship of external regulatory expectations and standards of practice.
- Build confidence in understanding the Long-Term Care Survey Process (LTCSP) and discuss strategies for survey management.
- Identify strategies to build a culture of compliance in your workplace.
- Recognize the significance of clinical communication in the provision of quality of care.
- Discuss the significance of internal oversight.
- Develop a plan to leverage the RAI process from the role of the executive nurse.

INTENDED FOR

Clinical leaders at all levels of SNF organizations, such as, DONs, ADONs, nurse managers, and quality improvement personnel and administrators. Appropriate for SNF providers.

WHAT DO PEOPLE SAY ABOUT THIS CLASS

"Liz was EXCELLENT and extremely knowledgeable."

"So helpful with questions, such important information and they made it easy to understand and gave us the tools needed to be successful after the meeting."

"Important information, organized, had all of the materials we needed at the table ready before we arrived."

"LOVE listening to Liz!! She is so calm and articulates things so well..."

"Very informative and current information was provided. All in all, one of the best presentations I have attended."

FACULTY

Liz Davidson, Director of Clinical Services, LeadingAge Iowa, Urbandale

Liz Davidson is the director of clinical services for LeadingAge Iowa. She has more than 28 years' experience in the health care industry with 20 of the 28 years dedicated to nurse leadership, clinical program oversight, project management, and regulatory compliance. She has a vast amount of experience in aging services including services as a director of nursing, a health facilities surveyor, a regional nurse, an adjunct instructor, and as a deputy program manager and quality of care monitor under contract with the Office of Inspector General (OIG).

Kathy Kieler, Bureau Chief, Department of Inspections and Appeals, Des Moines

Back in 1975, Kathy Kieler took a CNA class and was hired at local nursing home for the summer and before her senior year in high school. It was at that time that she knew she wanted to be a nurse. Kieler attended Iowa Methodist School of Nursing from 1976-79, graduated with a nursing degree and worked in pediatrics for ten years (Blank Children's Hospital). Along the way she graduated from Drake University with a bachelor's degree in health sciences and a K-12 teaching certificate. In 1988, she was able to take a little time off after the birth of her second child and worked weekends at Des Moines General Hospital, mostly in the SNF unit. In 1997 she was hired by the Department of Inspections and Appeals as health facilities surveyor. She spent two years as a surveyor and in 1999 was promoted into the office as a program coordinator for North East Iowa. In December 2008 to present, Kieler was promoted to bureau chief of NE, EC & SE Iowa and supervises 18 survey staff. Kieler will retire April 30, 2020 from the department- 26 years of State Government.

Geri Paul, Department of Inspections and Appeals, Des Moines

PROGRAM AGENDA

October 6, 2020

9:00 a.m. – 9:30 a.m.	Registration/Check-in
9:30 a.m. – 12:15 p.m.	Program*
12:15 p.m. – 1:00 p.m.	Lunch
1:00 p.m. – 4:30 p.m.	Program*

October 7, 2020

8:30 a.m. – 12:15 p.m.	Program*
12:15 p.m. – 1:00 p.m.	Lunch
1:00 p.m. – 4:30 p.m.	Program*

October 8, 2020

8:30 a.m. – 12:00 p.m.	Program*
12:00 p.m. – 12:45 p.m.	Lunch
12:45 p.m. – 3:00 p.m.	Program*
3:00 p.m.	Adjourn

**A 15-minute break will be scheduled during each morning and afternoon session.*

REGISTRATION INFORMATION

Register at www.LeadingAgeIowa.org.

LeadingAge Iowa Member \$450

Prospective Member \$750

Registration fees include handouts, updated SOM, MDS item set, morning and afternoon refreshments, lunch, and CEU/attendance certificate.

REFUND POLICY

The online registration deadline is October 2, 2020. Any phone or onsite registrations after the deadline will incur an additional \$25 processing fee. No-shows will be billed. Substitutions welcome anytime via fax or email. All cancellation and substitution requests must be sent to Amy Huisman (ahuisman@leadingageiowa.org). A full refund will be given to all cancellations received 10 or more business days prior to the program. A \$75 administrative fee will be charged to all cancellations received six to nine business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the start of the program. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided. Facilities that have an unannounced annual survey by DIA during the meeting dates will be eligible for a refund.

CONTINUING EDUCATION CREDIT

Iowa Board of Nursing Provider #67 - 17.75 contact hours. Providership regulations do not allow for partial credit to be given for any portion of this program. Retain certificate for four years.

Nursing Home Administrators - 17.75 contact hours will be awarded for attendance at the entire event. This program is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators. No partial credit allowed. If audited, you will be asked to provide your certificate of attendance and program material. Retain certificate for four years.

For other long term support and service provider professional not listed above - Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios and number of hours earned. If you require information for this purpose, please contact Amy Huisman in advance for assistance.

AREA HOTEL INFORMATION

LeadingAge Iowa has negotiated a special sleeping room rates at the following hotels:

Sleep Inn & Suites, 5850 Morning Star Ct, Pleasant Hill, IA 50327 \$79/night

Call (515) 299-9922 for reservations. Be sure to ask for the LeadingAge Iowa room rate to receive this special rate.

This block of rooms is only available until September 18.

La Quinta Inn & Suites, 1785 11th St. NW, Altoona, IA 50009 \$99/night

Call (515) 630-0156 for reservations. Be sure to ask for the LeadingAge Iowa room rate to receive this special rate.

This block of rooms is only available until September 5.

UPCOMING EVENTS

May 21	2020 MDS 3.0 Workshop & Update, Urbandale
June 11	Director of Nursing Education & Networking Meeting, Cedar Rapids
July 9-10	Spring Conference & Solutions Expo, Altoona
September 16-17	Fall Leadership Conference & Solutions Expo, Cedar Rapids
October 15	Director of Nursing Education & Networking Meeting, Fort Dodge
November 12	One-Day Restorative Nursing Assistant Training, Urbandale
November 19	Nurse Leadership Symposium, West Des Moines
January-December	PDPM Master Class 12-Part Webinar Series
March-December	5-Star Insights 10-Part Webinar Series