



Senior Dining: Cultivating Connections through Culinary Experiences

July 25, 2024 • 10–11 a.m. CT

www.LeadingAgeIowa.org/SeniorDining

LeadingAge Iowa is partnering with LeadingAge Pennsylvania to offer this opportunity. This webinar offers comprehensive guidance on key aspects affecting senior dining services, highlighting the pivotal role of community leadership in driving innovation and transformative change. It delves into market trends and their impact on community culture, benefiting residents, staff, families, friends, guests, and leadership alike. Attendees will gain insights into optimizing dining operations by analyzing the food flow. From labor-saving equipment to interactive display cooking, the session will provide strategies to promote resident well-being through enhanced employee interaction and sensory engagement will be explored.

Moreover, the presentation addresses crucial considerations for customer-facing aesthetics, including durable finishes, sound control, lighting, wayfinding, signage, and seating options. Emerging trends, programs, and appliances will also be discussed, providing valuable insights to enhance the dining experience and prepare for future needs.

- Describe how to evaluate the need or desire to update a culinary environment.
- Compare the different levels of renovation invasiveness.
- Identify the positive impact updates can have on residents and staff.

Event Schedule

July 25, 2024 | 10–11 a.m. CT

Who Should Attend

CEOs, COOs, executive directors, directors of hospitality, directors of dining, directors of operations, and business development personnel.

Faculty

Chadd Roadarmel, Business Development Manager, Atlantic Culinary Environments, Inc.

Chadd Roadarmel is a highly accomplished leader with a proven track record of building successful business relationships. With extensive experience in design, sales, and marketing, he has developed a deep understanding of connecting with clients and partners to drive growth and success. By working closely with clients and partners, he has identified their needs and developed solutions that meet and exceed their expectations. Chadd is a lifelong learner, which he uses to bring new technologies, innovation and processes to his connections. He believes that by putting the needs of others first and focusing on building lasting relationships, he can create a strong foundation for success. Chadd started in food service at the age of 10, working in his grandparent's restaurant. Since then, he has honed his craft by working in other dining establishments, attending numerous seminars, and training, and he has attained his CFSP (Certified Food Service Professional) accreditation, which positively impacts all projects that he is fortunate enough to be a part of. He appreciates the senior living industry's challenges and loves to help overcome them and help communities thrive.

Continuing Education Information

Certified Dietary Managers: LeadingAge Iowa has been approved as a provider of continuing education for certified dietary managers by the Association of Nutrition and Foodservice Professionals. 1.0 contact hours for this session Prior Approval #XXXXX, for Certified Dietary Managers will be available for participants who attend this session in its entirety. Partial credit for individual sessions will not be granted. To receive contact hours or a certificate of attendance, you must attend the entire session. If audited, you will be asked to provide your certificate of attendance and program material. Retain certificate for six years. Log in to www.ANFPonline.org to report your CE credit using the Prior Approval Program ID# listed above.

Nursing Home Administrators: The event is designed to provide 1.0 contact hour, aligning with the criteria set by the Iowa Board of Examiners for Nursing Home Administrators for participants who attend the entire event. Please note that partial credit will not be granted; full attendance is required to receive contact hours or a certificate of attendance. LAI will verify electronic virtual sign-in and sign-out times before issuing certificates.

Iowa Board of Nursing Provider #67: LeadingAge Iowa is an approved provider of continuing education for nurses, accredited by the Iowa Board of Nursing (Provider No. 67). Participants who attend the event in its entirety will be eligible for 1.0 contact hour. Please note that partial credit will not be granted; you must attend the entire event to receive contact hours or a certificate of attendance. LAI will verify electronic virtual sign-in and sign-out times before issuing certificates. Evaluations for this event can be submitted directly to the Iowa Board of Nursing.

LAI Assisted Living Manager Recertification: Participants who attend the entire event will be eligible for 1.0 contact hour. Please note that partial credit will not be granted; full attendance is required to receive contact hours or a certificate of attendance. LAI will verify electronic virtual sign-in and sign-out times before issuing certificates.

For other long-term support and service provider professional not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. It is up to the discretion of the licensee to choose relevant sessions and self-report. Certificates of attendance will be provided for this purpose.

Registration & Other Information

Register at www.LeadingAgeIowa.org/SeniorDining.

LeadingAge Iowa Member	\$50
Prospective Member	\$100

What's Included

Registration fee includes digital handout, one connection to the live webinar and instructions for receiving CE credit/attendance certificate for one person. A recording of this webinar is included in the registration fee (no CE credit/attendance certificate will be awarded when viewing the recording).

Cancellation/Refund Policy

Because a recording of the webinar is included in the fee, no cancellation or refund will be granted for this webinar. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided. All cancellation and substitution requests must be emailed to Amy Huisman (ahuisman@LeadingAgeIowa.org).

Go to www.LeadingAgeIowa.org/VPCodeofConduct to view the LAI Virtual Programs Code of Conduct.

LeadingAge Iowa, 11001 Aurora Ave, Urbandale, IA 50322
515-440-4630 or www.LeadingAgeIowa.org