

WEBINAR

6:30 – 7 a.m. CT

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7 – 11 a.m.

Using a Positive Approach to Dementia Care Seminar Overview

The session is designed to help care partners better understand why the person they are trying to help may at times exhibit 'challenging behaviors.' It will focus on looking beyond the disease to recognize other possible factors. This problem-solving approach will be presented to help reduce the intensity, frequency, or occurrence of challenges. This will also help develop better communication skills when working with people living with dementia by emphasizing the value of empathetic and supportive communication. The overall goal is to reduce or minimize unproductive conversations and resistive behaviors by using effective verbal and physical skills. It will also focus on helping develop better observational skills to recognize and intervene effectively when behavioral challenges occur. The session will emphasize the value of matching helping behaviors to the person's needs and retained abilities to promote a sense of control and self-direction. Grading and providing helping behaviors based on the person's abilities and needs will assist in fostering positive interactions during care activities rather than struggles.

Teepa Snow Presents:

Learning Objectives

By the completion of the presentation, attendees will:

- List six factors that can be used to determine what may be contributing to 'challenging behaviors'.
- Discuss the value of knowing the person and their history in effective communication efforts.
- Describe and use empathetic and supportive communication techniques when interacting with a person living with dementia.
- Identify the degree of involvement the person with dementia is experiencing.
- Discriminate between helping at the 'just right' level and neglect or 'taking over'.

Who Should Attend

Administrators, memory care staff, dietary staff, nursing staff, staff educators, activities and social workers. Skilled nursing, assisted living and home and community based providers.

Faculty



Teepa Snow, MS, OTR/L, FAOTA, President, Positive Approach, LLC, Efland, NC

Teepa Snow is one of the world's leading advocates and educators for anyone living with dementia. Teepa's philosophy is reflective of her education, work experience, medical research, and first-hand caregiving experiences. Her advocacy efforts led her to the development of the GEMS dementia classification model

and the Positive Approach to Care training strategies. Teepa is an occupational therapist with 40 years of rich and varied clinical and academic experience. She presents with extraordinary expertise and humor to audiences large and small throughout the world. Her user-friendly approaches provide guidance and leadership to national efforts to promote best practices.

Program 11:40 a.m. – 2:30 p.m.

Registration/Dial In

Tuesday, July 21, 2020

Registration Deadline:

Friday, July 17, 2020

Questions?

Agenda

Program

Lunch Break

Contact LAI at 515-440-4630 or email us at info@LeadingAgelowa.org

Refund Policy

No-shows will be billed. No refunds for failure to log-in at the time of the event. Substitutions welcome anytime via fax or email. All cancellation and substitution requests must be emailed to Amy Huisman (ahuisman@LeadingAgelowa.org). A full refund will be given to all cancellations received 10 or more business days prior to the program. A \$25 administrative fee will be charged to all cancellations received six to nine business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment in which case pre-registered participants will be notified and full refunds provided.

Register at <u>www.LeadingAgelowa.org</u>

5059-20



Continuing Education Credit

Iowa Board of Nursing Provider #67 – 6.35 contact hours. Providership regulations do not allow for partial credit to be given for any portion of this program. Retain certificate for four years.

Nursing Home Administrators – 6 contact hours. This session has been submitted to NAB through our LeadingAge Kentucky affiliate. This session is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators. No partial credit allowed. Retain certificate for four years.

Social Workers – 6.35 contact hours. This program is intended to meet the criteria established by the Iowa Board of Social Work Examiners. If audited, you will be asked to provide your certificate of attendance and program material. Retain certificate for four years.

Assisted Living Leadership Recertification – This session is 6.35 hours toward continuing education for maintaining Assisted Living Leadership Certification.

For other long term support and service provider professionals not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios and number of hours earned. If you require information for this purpose, please contact Amy Huisman in advance for assistance.

Registration Information & Fees

Register at <u>www.LeadingAgelowa.org</u>. Fees are per connection at a facility. Multiple connections will be billed. Registration instructions and handout materials will be sent to the contact person listed on the registration I day prior to the program.

LeadingAge Iowa Member Facility \$125 Prospective Member Facility \$195

Registration fee includes electronic handout, one connection to the live seminar, and instructions for receiving CE/attendance certificate. This seminar will not be recorded. A recording of this seminar is NOT included in the registration fee.

Upcoming Education

Behavioral Health: Unintended Consequences of Social Isolation Webinar - July 15

On-Demand Education

Supporting the Caregiver Through Stress Management Strategies Non-Pharmacological Strategies to Manage Sundowner Behaviors Non-Pharmacological Strategies to Bring Purpose to Residents with Dementia Evidence-Based Dementia Strategies to Assure SNF Compliance with the New Regulations